



To: Program Link Steering Committee, Academic Deans, and Admissions Staff

From: Gordon E. McCray, Chair of Program Link Steering Committee
Samuel T. Gladding, Executive Sponsor of Admissions Banner Module

Date: August 9, 2004

Re: Program Link

Last fall, the University began the sizeable cross-campus initiative of replacing the University's administrative computing system with the SCT Banner software suite. Though necessitated by the obsolescence of the University's existing computing system, the project presented the University with the unique opportunity to become more effective in delivering services to students, parents, faculty, staff, alumni and friends of the University. Called Program Link, the plan required collaboration from departments all across the University.

On behalf of the entire Program Link steering committee, we are pleased to announce that the first step in Program Link is now complete. The implementation of the Banner Admissions module, the first in a series of implementations that will be complete by summer of 2006, went live August 2.

The completion of the Admissions component centralizes all Reynolda Campus admissions processes, including the Babcock Graduate School of Management, School of Law, Divinity School and Graduate School of Arts and Sciences. Previously, various departments depended on separate software to work with often-overlapping record systems. The new cross-campus computing system will improve efficiency, reduce technology administrative costs, and allow for better customer service.

The steering committee and project managers continue to work diligently and cooperatively on training, programming and other preparations for implementation of Program Link. The next module implementation is scheduled for the spring. You can look for future updates and follow the progress of Program Link at www.wfu.edu/link/timeline.html.

